



ALAMEDA HEALTH
CONSORTIUM



COMMUNITY HEALTH
CENTER NETWORK

CHCN SOCIAL NEEDS RESOURCE GUIDE
UPDATED MARCH 19, 2020

TABLE OF CONTENTS

- I. Health Care Coverage
- II. Food Insecurity
- III. Financial Instability
- IV. Children & School-based Resources
- V. Intimate Partner Abuse/Domestic Violence Resources
- VI. Crisis Lines
- VII. Legal Aid - Housing
- VIII. Pet Care
- IX. Mutual Aid to give or receive care

This is a live document. CHCN staff will be updating resources as frequently as possible.

HEALTH CARE COVERAGE

Organization	Website	Customer Care/ Member Service Phone Number
Community Health Center Network	https://chcnetwork.org/	(510)297-0242
Alameda Alliance for Health	https://alamedaalliance.org/	Member Services: (510) 747-4567 Toll Free:1(877)932-2738 People with hearing and speaking and impairments (CRS/TTY): 711/ 1(800)735-2929
Anthem Blue Cross - Alameda County	https://www11.anthem.com/ca/alameda/	
Alameda County Social Services	https://www.alamedasocialservices.org/public/index.cfm	Apply for Medi-Cal, CalFresh, CAPI, IHSS, General Assistance and CalWorks (currently by phone or internet only)

FOOD INSECURITY

<u>Resource</u>	<u>Website</u>
List of Alameda County food banks	https://www.needhelppayingbills.com/html/alameda_county_food_banks.html Phone: 510-635-3663
Emergency Meals & Groceries around Berkeley	https://bancroft.berkeley-public.org/documents/uploads/emergency_meals.pdf

<u>Resource</u>	<u>Description</u>
La Santa Torta Food Truck	Free Hot Meals (12-2PM) 333 Broadway, Oakland, CA. 94607
Expensify.org	Matching \$50 towards SNAP grocery purchases. Limited to one reimbursement per family.

<p><u>Berkeley Food Network</u></p>	<p>On-Site Pantry currently open during COVID-19 containment period. Hours of Operation: Monday-Thursday (10am-2pm) Monday and Wednesday (5pm-7pm) First and third Saturdays (10am-12pm) *** Hours May change. *** For more information: (510)616-5383</p>
<p><u>Berkeley Students (CAL)</u></p>	<p>The Basic Needs Center is currently open through Wednesday (M-W 12PM-5PM), due to an MLK Student Union leadership request. We will keep days/items and location up to date. Visit the website for more information. It is now located at 103 Sproul Hall.</p>

Farmers Market Open (accepts SNAP):

Location	Hours of Operation
SF Ferry Plaza	Tues & Thursday (10am-2pm) Saturday (8am-2pm)
Heart of the city at UN Civic Center Plaza	Wed, Fri, Sun (7am-4:30/5PM)
South Berkeley (Adeline & 63rd)	Tuesdays: (2pm-6:30pm)
North Berkeley (Shattuck & Vine)	Thursdays (3pm-7pm)
Downtown Berkeley (MLK & Center)	Saturdays (10am-3pm)

Montclair Village	Sundays (9am-1pm)
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Food Resources for the Elderly (65+)

Resource	Description
The East Oakland Collective	Offering supplies and food for seniors, unhoused folks, people with compromised immune systems. Please contact EOC for availability of supplies and food at (510)990-0775 or info@eastoaklandcollective.com
Project Open Hand	Continuing to serve medically tailored meals to economically disadvantaged patients. https://www.openhand.org/
Meals on Wheels	Will still be serving meals and continuing operation. San Francisco: https://www.mowsf.org/coronavirus Alameda County: https://www.feedingseniors.org/get-meals-1

FINANCIAL INSTABILITY

Resources	Description
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Unemployment via Legal Aid at Work	<p>According to Legal Aid at Work, people can collect unemployment for having hours reduced as a result of the crisis.</p> <p>File for unemployment: https://www.edd.ca.gov/Unemployment/.</p> <p>Information from EDD on Coronavirus: https://www.edd.ca.gov/about_edd/coronavirus-2019.htm</p>
Disability Insurance (SDI)	<p>Find out more information regarding disability or paid family leave benefits.</p>
Eviction Moratoriums	<p>People in San Francisco and other places might be able to delay their rent payments.</p>

CHILDREN AND SCHOOL BASED SERVICES

Resource	Description
Internet Essentials	<p>Many schools are offering curriculum and other online resources. Internet Essentials is offering 2 free months of internet service.</p>

OUSD food pickup sites	Free meals during COVID-19 closures. The Nutrition Services Department will continue to operate 12 pick-up locations throughout the city where "Grab and Go" breakfast and lunch meals will be available for all OUSD students or families and any Oakland child under 18.
Parent Support via Family Paths	Family Paths Parent Stress Hotline: 1-800-829-3777

INTIMATE PARTNER ABUSE/ DOMESTIC VIOLENCE

<u>Resources</u>	<u>Description</u>
Alameda County Family Justice Center	Limited Telephonic appointments and emergency support: (510)267-8800 Family Violence Law Center 24hr Crisis Line: 1-800-947-8301
Futures Without Violence	Resources and Information for Survivors, communities and DV/SA programs

CRISIS SUPPORT SERVICES

Resources	Phone Number
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24 hour crisis Line	1-800-273-8255
Friendship Line (Seniors)	1-800-971-0016
ACCESS (Alameda County Behavioral Health)	Crisis Support and Facilities Quick Links
Crisis Connect (mobile crisis service line for providers to call)	1-800-491-9099

Legal Services - Housing

<u>Resources</u>	<u>Description</u>
Centro Legal de la Raza	Immigrants' Rights, Tenants' Rights, Workers' Rights, Litigation, Youth Law Academy
City of Oakland Housing Advocacy resource list	Contact Local Housing Advocacy Organizations
Keep Oakland Housed	Committed to preventing Oakland residents from losing their housing by providing legal representation, emergency financial assistance, and supportive services.

Pet Care

<u>Resources</u>	<u>Description</u>
East Bay SPCA	All adoption and animal services suspended through April 7th.
Oakland Animal Services	Services by appointment only. Call (510)535-5602 between 11am and 4pm 7 days a week.

Mutual Aid Resources to give or ask for help

<u>Resources</u>	<u>Description</u>
Oakland At Risk	<p>At Risk? Sign up to get assistance.</p> <p>A healthy young adult with low-risk factors? Sign up to be matched with an elder or immunocompromised member of our community who could use your help over the next several weeks.</p> <p>(510)306-4973 (Phone lines active)</p>